



# 2021/22 Data Analysis

Corporate Performance and Research

August 2023

### Contents

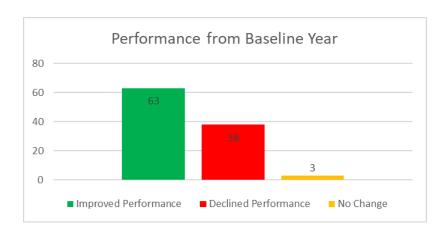
Executive Summary	2
Performance from Baseline Year	3
Breakdown of Performance by LGBF Thematic Area	4
Proportion of Indicators by Quartile	5
Performance against family groupings	6
Pls in bottom quartile with contextual narrative	7
Pls with Significant Changes from 2020/21 (+/- 5 rank Places)	14
Full Suite of LGBF PI's	15
Adult Social Work	15
Children's Services	20
Climate Change	32
Corporate Services	34
Corporate Services: Asset Management and Property	39
Cultural and Leisure Services	41
Economic Development	45
Environmental Services	51
Financial Sustainability	57
Housing Services	60

### **Executive Summary**

The Local Government Benchmarking Framework (LGBF) forms part of East Dunbartonshire's statutory obligation to performance. The Framework is coordinated by the Improvement Service and is intended to provide like for like comparison of performance data across local authorities to act as a "can opener" to inform service improvement through sharing of Best Practice while recognising the differing priorities of local authorities.

- As with all local authorities the last few years have been challenging for East Dunbartonshire with budgets having been reduced year on year. Despite this, however, for East Dunbartonshire the majority of all the current indicators in the suite have demonstrated improvement since their baseline year and from the 2020/21 financial year.
- While indicators demonstrated a decline in performance in 2020/21, in 2021/22 the overall trend has gone back to one of improvement, reflecting recovery from the pandemic. The Council's overall performance against comparable indicators from the previous year's publication has improved, with 64% of comparable indicators showing improved or sustained performance from the previous year and only 37% showing a decline in performance.
- In rank position, the Council has maintained or improved in rank position in just over 52% of indicators from the previous comparable period and declined in rank in 48%, demonstrating an overall slight improvement in rank placing from the previous year's data.
- The Council's rank performance upon initial publication when compared across Scottish councils now reports 33 (31%) of our indicators in the top quartile, which is comparable to 2020/21 publication figures. The number of bottom quartile indicators has dropped to 16 representing only 15% of the available dataset
- The Council reports 58% of all indicators in the top two quartiles of Scottish local authorities, this
  represents a 2% improvement from the baseline year though beneath this lies variations between
  service areas
- The councils performance against assigned family groupings remains strong with 57% of all indicators performing higher than the family group average
- Performance indicators with a significant improvement in rank (5 or more places) from 2020/21 included the cost of Museums and Sports facilities per visit, the Gender Pay Gap, Town Centre Vacancy Rates and Street Cleanliness score.
- Performance indicators with a significant decline in rank included Household waste that is recycled, Roads Cost per Kilometre, Cost per primary School Pupil and number of business gateway start-ups.

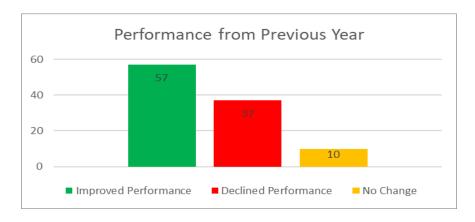
### Performance from Baseline Year



• 61% of indicators in the benchmarking framework have shown an improvement from the baseline year and the majority of performance indicators in the dataset have either improved or sustained their rank position since the baseline year. This indicates an improvement above the Scottish average position

	Performance	%
Improved Performance	63	61%
Declined Performance	38	37%
No Change	3	3%

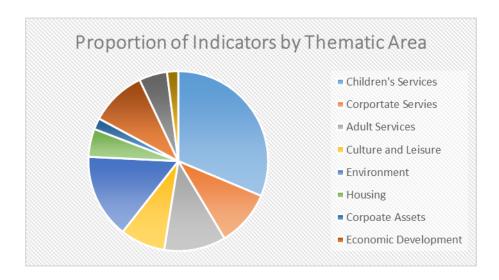
### Performance from 2020/21 Year



• The majority of indicators demonstrated improved or sustained performance from the previous reporting period with only 36% of indicators showing a decline in performance from the 2020/21 financial year.

	Performance	%
Improved Performance	57	55%
Declined Performance	37	36%
No Change	10	10%

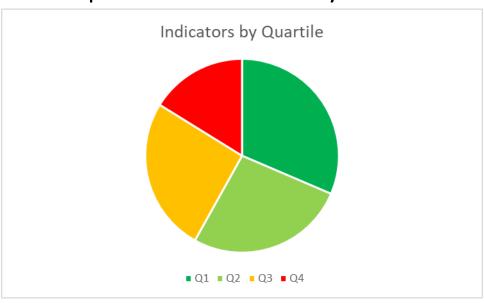
### Breakdown of Performance by LGBF Thematic Area



	Performance from Baseline Year			
	Improved	Decline	No Change	
Children's Services	20	10	2	
Corporate Services	8	5	1	
Adult Services	4	7	0	
Culture and Leisure	3	5	0	
Environment	11	3	0	
Housing	2	3	0	
Economic Development	9	4	0	
Financial Sustainability	4	1	0	
Climate Change	0	2	0	

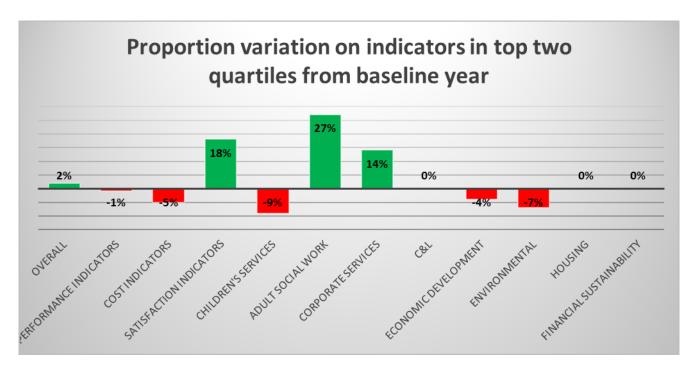
	Performance from 20/21			
	Improved	Decline	No Change	
Children's Services	13	15	4	
Corporate Services	8	5	1	
Adult Services	7	3	1	
Culture and Leisure	8	0	0	
Environment	8	5	1	
Housing	1	4	0	
Economic Development	8	3	2	
Financial Sustainability	2	2	1	
Climate Change	0	1	1	

### Proportion of Indicators by Quartile



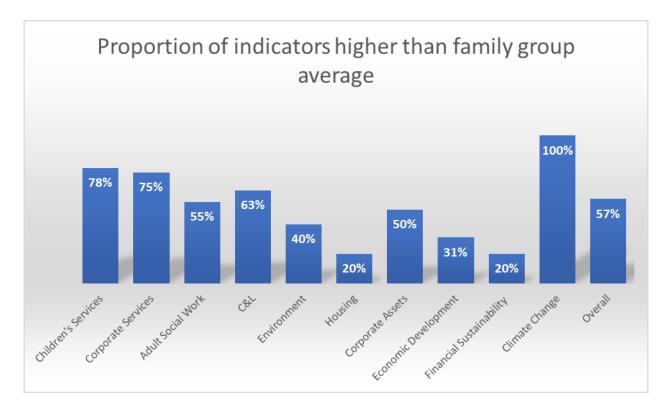
• The majority of indicators are in the top two quartiles with 61% of all indicators reported being in the top performing half of Scottish local authorities while only 15% of indicators are in the bottom quartile.

Quartile 1	Quartile 2	Quartile 3	Quartile 4
33	28	28	16



• East Dunbartonshire has shown relative improvement in rank position against other authorities from the baseline year with a 2% higher proportion of indicators in the top two quarters, there is, however, variation within service areas with some areas showing a decline in rank performance

### Performance against family groupings



• When compared against other family groupings the majority of indicators 57% perform above the average of assigned family groupings, however there is disparity between service groupings where some areas perform below the family group average for the majority of indicators.

### Pls in bottom quartile with contextual narrative

#### Children's Services

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Cost per secondary school pupil	£7,927	£8,631	24	26

Cost Per Secondary school pupil in 2021/22 had been impacted based on the following:

Increase in teachers' wages due to a pay rise

Higher percentage of Principal Teachers compared to some other authorities who received a pay rise Staffing formula is more generous than some other authorities. This equates to greater staff/pupil ratio to some other authorities

Additional posts put in place to support learning loss

Increased absence of staff enlarged costs for cover teachers

Pandemic costs, in particular FM expenditure during the pandemic.

### **Corporate Services**

	2020/21 Performance	2021/22 Performance	20/21 Rank	2021/22 Rank
Cost Per Dwelling of Collecting Council Tax	£9.98	£8.94	27	26

The previous Council decision to not pursue recovery of debt during the Covid-19 pandemic reduced income from 'Statutory Additions'. Following reinstatement of recovery action this income has increased and the position improved. Increased income has therefore reduced the overall cost of collection however this continues to be much lower than previous years. This is influenced by a number of factors, including the enduring economic impact of the Covid 19 pandemic, previous provision levels and the increase in the in-year collection rate.

Furthermore the level of statutory additions income received has decreased from last year due to prior year adjustments and a lower level of in-year debt following the improvement in the collection rate. This means fewer council tax payers have been far enough in arrears to incur this additional cost. The level of bad debt provision for this income reflects the anticipated national economic position, over which the Council has limited powers. An improved economic position would reduce further increases in the bad debt provision.

#### **Culture and Leisure Services**

	2020/21	2021/22	2021/22	2021/22
	Performance	Performance	Rank	Rank
Cost of parks & open spaces per 1,000 population	£28,772	£28,260	28	27

East Dunbartonshire provide a Streetscene Service which is a combination of both Grounds Maintenance and Street Cleansing this directly leads to a lower than average cost of street cleaning and a higher than average cost of parks and open spaces. Both indicators should be considered together to provide a more comprehensive view.

### **Economic Development**

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
% of procurement spend spent on local enterprises	12.23	12.19	30	32

For the purposes of this indicator a "local enterprise" is one that resides within the local authority and the percentage of procurement spend on local enterprises has decreased from the 2020/21 position and it remains below the Scottish average.

This benchmark continues to be dependent on the Council's spend profile, the availability of current local small to medium enterprises and the structure/ability of the local marketplace to meet the Council's requirements..

Our location as a medium sized local authority located in the central belt and in the greater Glasgow area puts us in a position where there is more competition from contractors in neighbouring authorities than there may be in the more rural areas and inversely we do not have the population density to support the larger number of businesses that might be expected in the bigger cities. This can be seen reflected in benchmarking statistics where the general trend is for more rural authorities and the bigger cities to gravitate towards the top of the table. Additionally several of our large Construction projects have local sub-contractors and we are unable to report this spend due to the payments being made to the main contractor

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Proportion of people earning less than the living wage	27.80	32.60	25	27

This indicator measures the percentage of those employed in the local area (aged over 18) who are earning less than the living wage. It is a workplace-based indicator, and as such, includes everyone who works in East Dunbartonshire, regardless of where they live, but does not include all working East Dunbartonshire residents.

While average earnings by residence are higher than the national average the majority of East Dunbartonshire residents commute outside the local authority for work. With the average earnings of residents being high, but the proportion of people earning less than the living wage also relatively high, it appears that there must be a considerable earnings gap between the highest and lowest earners in East Dunbartonshire. It should be noted that, despite the local authority area as a whole having among the least deprived populations in Scotland, there are still local 'pockets' of deprivation.

East Dunbartonshire is committed to work on delivering the four Locality Plans for the community areas identified as having higher levels of deprivation, including actions to make it easier for residents to access employment. These plans are currently under review and employability remains a key focus.

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Gross Value Added (GVA) per capita	£11,356	£12,149	31	31

Aberdeen City had the highest GVA per head ratio at £40,540 and East Renfrewshire had the lowest at £10,551. In this context, it is important to note that GVA per head relates the value added by production activity in a region to the resident population of that region, and it can therefore be subject to distortion due to the effects of commuting and variations in the age distribution of the population.

This is particularly true in small geographies, which can be subject to very large distortions due to a large commuter population. Many of the areas furthest away from the Scottish average contain high levels of commuting outside of the local authority area, such as East Renfrewshire, East Dunbartonshire, Midlothian, and East Lothian to areas with an exponentially higher GVA such as Glasgow, Edinburgh and Aberdeen.

East Dunbartonshire Council is committed to local economic development through its Economic Development Strategy and range of Business Support activity. Economic development led Masterplans are identified for two locations in the area. The Westerhill Masterplan in Bishopbriggs is being prepared as part of the Council's City Deal project. The aim of the project is to deliver town centre regeneration and enabling transport infrastructure to support improved connectivity, drive economic growth and increase GVA in the area.

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
% of unemployed people assisted into work from council operated / funded employability programmes	4.58	8	18	27

There are considerable variations in the figures reported by councils under this indicator and in some cases considerable variations between years. Discussions have been ongoing between the Improvement Service and the Scottish Local Authorities Economic Development Employability Group to improve the reliability and consistency of data collected for this indicator to ensure all councils are reporting the same data. It is also the case that different councils have access to different funding streams to deliver employability work which affects reporting.

Although the ranking for East Dunbartonshire fell last year the actual indictor percentage figure improved. Work in continually underway to improve employability outcomes and East Dunbartonshire continues to have one of the lowest unemployment rates in Scotland.

### Housing

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	12.08	12.77	25	24

The rent arrears target for the financial year 2021/22 was achieved and surpassed by the Housing Service. This good result was despite the current economic challenges being faced due to the ongoing cost of living crisis. Rent arrears increased during the COVID-19 pandemic, as many tenants were also directly affected financially with restrictions being in place at that time, resulting in rent collections procedures being impacted. All rent arrears escalation processes have now been resumed, including court action and eviction in extreme cases of serious rent arrears which are also increasing. Processes have been amended to ensure they comply with the Cost of Living (Tenant Protection) (Scotland) Act 2022 (Amendment of Expiry Dates and Rent Cap Modification) Regulations 2023, which introduced a moratorium on evictions until 30 September 2023. This prohibits evictions of tenants for rent arrears below the amount of £2,250. The Scottish Government also has the ability to extend this moratorium for a further six months after this date, and it is likely that this extension will occur.

The Housing Service continues to prioritise the maximisation of rental income through a dedicated team, whose role is to actively pursue rent arrears and to provide support and advice to those tenants struggling to pay their rent. The team aim to further reduce rent arrears through utilising all available methods, specifically using the following key assistance actions:

- Utilising Mobysoft RentSense (IT predictive analytics) to assist with targeting resources through freeing up staff time to prioritise tenants requiring contact.
- Promoting appointments at Job Centres through the joint working of Housing Officers and the DWP Work Coaches, assisting tenants whose rent is paid, or partially paid, through Universal Credit.
- Ensuring all housing verification requests on the Landlord Portal are completed and responded to the DWP within 24 hours of receipt.
- Applying for an APA when returning SRS forms (to obtain arrears payments direct from the DWP) where a tenant is in rent arrears for more than 2 months.
- Recommending to tenants that they should request that UC housing costs are paid directly to EDC, where they are struggling financially.
- Encouraging tenants affected by under occupation (Bed Tax) to complete and submit a DHP form.
- Offering advice to tenants, providing information on where tenants can access additional support or making referrals to organisations, such as the Citizens Advice Bureau (CAB) or the housing support service (Right There, previously known as Y People).
- Promoting and administering the Hardship Fund, where applicable, to assist tenants who have accrued rent arrears through no fault of their own.
- Providing early intervention support, which was recently introduced to assist with tenancy sustainment, in an attempt to alleviate early tenancy rent arrears. This is done though offering new tenants, at the time of an offer of acceptance of their new tenancy, an opportunity to discuss rent liability, payment methods such as setting up Di

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
% of council dwellings meeting Scottish Housing Standards	60.96	13.86	25	26

The % of stock meeting SHQS climbed to 53.50% during the 2022/23 reporting year. This increase reflected a renewal of programmes of work, including Kitchens, Bathrooms, Heating and Roofing partway through that year. A programme of undertaking Electrical Installation Certificates for every property also commenced during 2022/23 but was not completed by year end, which prevented the figures from returning towards the Scottish average. The 2023/23 figures are expected to be closer to trend as the EICR programme is now completing, and other programmes will have been underway for a full reporting year.

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Average number of days taken to complete non-emergency repairs	11.09	12.02	18	20

Performance in this area during the reporting period was impacted predominantly by the significant backlog of works accrued during the Covid pandemic. This was further impacted by high levels of absence as well as continued issues with the availability of materials from our supplier. The number of jobs sitting within our repairs system has now significantly reduced and the implementation of improvement measures allows us to robustly measure and manage performance in this area. We are currently carrying out a review of our Total Mobile system and the imminent implementation of improvements identified will give us enhanced functionality to assist in service delivery and optimise performance. Consideration is being given to upgrading to an upgraded software platform which has the potential to provide an enhanced mobile working solution and replace our current software package with a view to improving efficiency and performance within the service.

	2020/21	2021/22	2020/21	2020/21
	Performance	Performance	Rank	Rank
% of council dwellings that are energy efficient	83.2%	81.7%	17	18

EESSH was not reported on separately as part of the 2022/23 reporting year, but became part of the SHQS statistics. Every property not meeting an EPC Band C minimum automatically became a failure under SHQS. At the end of 2022/23 an improvement on the previous years statistics was noted as programmes of Heating installation had recommenced.

#### **Environmental Services**

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Net cost per waste collection per premise	£82.63	£88.90	27	29

This Indicator is heavily influenced by both the frequency of the services provided and the individual waste streams collected by each individual local authority. Each Dunbartonshire continue to provide a fortnightly general waste service, a twin stream recycling service, a separate food waste collection, and a very successful garden waste service. The service frequency and method of collection has a significant impact on the resources and fleet required, including overhead allocations to support this level of service

The pandemic response throughout this period required the service to continue to operate a range of changes to standard front-line operations, in the delivery of all core services. This considered additional fleet and resources to maintain social distancing, additional routes to accommodate driver plus one crews and increased the need for cover for higher levels of sickness due to Covid illness and self-isolation.

Several authorities reduced or suspended service levels over this period, whilst others changed frequencies of collection. This led to an overall reduction in costs for some authorities and ultimately is beyond our control. East Dunbartonshire Council delivered the full range of services continuously throughout this time.

The service has now recovered from pandemic response and made a full return to normal operations in 2022. This has had a positive effect on operational costs and should see some improvement in the next set of performance results. Officers will continue to monitor operations over the financial year with a view to making further efficiencies including changes for both residual waste treatment and dry recycling to assist in improving recycling rates and reducing operational revenue costs for waste collections in future years.

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Net cost of waste disposal per premise	£140.71	£123.28	29	26

This Indicator is influenced by both the levels of the service provided and the method of treatment for individual waste & recycling streams collected by each individual local authority. East Dunbartonshire continue to provide fortnightly general waste collections, a twin stream recycling service, a separate food waste collection, successful garden waste service and a very busy Household Waste Recycling centre at the Mavis Valley site.

The service frequency and method of treatment has a significant impact on the success of these services and plays a major role in determining the overall tonnage collected for treatment and disposal. The tonnage collected including the different types of treatment have a direct impact on the costs incurred and this is a key driver in the successful delivery of the service including maximising recycling and diversion rates for the Council.

There is no doubt that the net cost for waste disposal continued to be affected by ongoing restrictions of the global pandemic response with COVID 19 in 2021/22, as the year progressed, this was less evident and led to some reduction in costs based on the previous financial year.

The Authority saw some reduction in tonnage through the various waste streams for disposal, however, at this time it was still significantly above pre pandemic levels for this activity. Changes in gate fee charges and increased costs for recycling treatment contracts also lead to additional charges being applied in this year.

The most recent SEPA Waste Dataflow figures for 2022/23 show a significant drop in waste arising of some 5.6% down over 3100 tonnes, with an increase in recycling performance of some 6.5%. It is anticipated that this will further improve costs in this area and drive improvements in the Council's recycling and diversion rates for the coming year.

### **Financial Sustainability**

	2020/21 2021/22 Performance Performance		2020/21 Rank	2021/22 Rank
Total Useable Reserves as a % of council annual budgeted	17.92	15.74	27	28
revenue				

Total Council usable reserves reduced from £51.110m to £47.564m at the year end. This was due to the planned application of reserves set aside to manage those most effected by the pandemic as this ceded into a cost-of-living crisis. Ongoing Council action will seek to enhance reserves in the short-term with these increases being applied to support the Council's ongoing transformative agenda.

	2020/21	2021/22	2020/21	2021/22
	Performance	Performance	Rank	Rank
Uncommitted General Fund Balance as a % of council annual budgeted net revenue	1.86	1.94	27	26

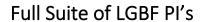
Uncommitted reserves refer to the Council's 'war chest' which should only be applied in emergency circumstances when no other provision exists. The Council's strategy for the use of reserves provides a guide that this be held at approximately 2% of net revenue expenditure and this has largely been sustained over time.

Similar to the previous indicator there are arguments to suggest that the Council should seek to provide additional financial resilience during such times of uncertainty and work to supplement this reserve. However other provision exists within reserves to manage ongoing risk and as such the 'war chest' provision remains reasonable.

### Pls with Significant Changes from 2020/21 (+/- 5 rank Places)

Pls with significant improvement in rank	2020/21 Performance	2021/22 Performance	2020/21 Rank	2021/22 Rank
The gender pay gap (%)	5.63	3.80	25	18
Proportion of DHP Funding Spent	88.08	91.96	21	13
Percentage of adults supported at home who agree that they are supported to live as independently as possible	77.84	87.90	27	3
Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	73.62	74.07	23	9
Cost per attendance at sports facilities	£86.56	£4.48	26	9
Cost per visit to Museums & Galleries	£348.47	£6.65	26	17
Street Cleanliness Score	91.78	91.20	17	12
Cost of Trading Standards and environmental health per 1,000 population	£19,641	£20,470	20	15
% of rent due in the year that was lost due to voids	2.15	1.41	21	14
Town Vacancy Rates	9.57	7.22	13	7
Looked after children with more than one placement	17.7%	13.4%	14	8

PIs with significant decline in rank	2020/2021 Performance	2021/22 Performance	2020/21 Rank	2021/22 Rank
Cost per primary school pupil	£5,669	£6,264	8	14
Numeracy Attainment Gap (P1,4,7 Combined) - percentage	18	21	10	20
point gap between the least deprived and most deprived pupils				
Sickness Absence Days per Teacher	3.29	5.36	7	13
Sickness absence days per employee (non-teacher)	8.58	12.02	9	14
Home care costs per hour for people aged 65 or over	£27.88	£32.16	16	22
% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	85.79	76.95	5	20
Percentage of carers who feel supported to continue in their caring role	37.57	30.21	5	16
Cost of roads per kilometre	£9,749	£13,768	16	22
% of unclassified roads that should be considered for maintenance treatment	34.70	34.69	12	17
% of total household waste arising that is recycled	50.90	45.30	9	17
% of unemployed people assisted into work from council operated / funded employability programmes	4.58	8.00	18	27
No of business gateway start-ups per 10,000 population	9.66	12.30	20	27
Child Protection re-registrations	0	8.9%	1	20



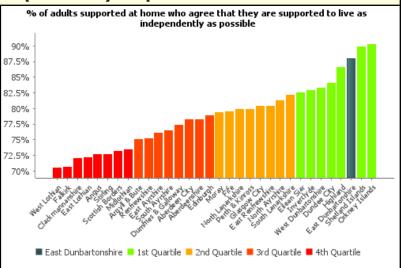


## **Adult Social Work**

## % of adults supported at home who agree that they are supported to live as independently as possible

Annual				
	Value	Scotland - Value		
2016/17	N/A	N/A		
2017/18	84.43%	81.13%		
2018/19	N/A	N.A		
2019/20	77.84%	80.78%		
2020/21	N/A	N/A		
2021/22	87.9%	78.82%		

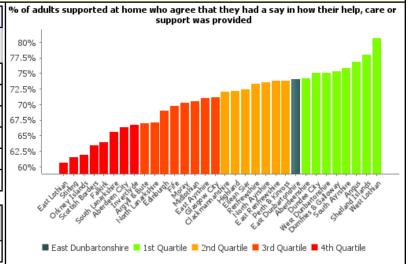
Baseline	Previous	Current
Rank	Rank	Rank
30	27	3



## % of adults supported at home who agree that they had a say in how their help, care or support was provided

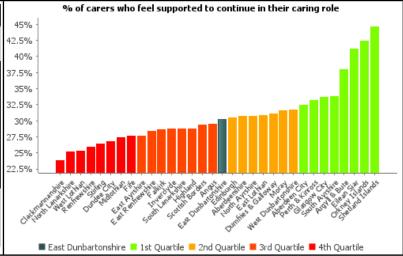
Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	86.02%	75.59%
2018/19	N/A	N/A
2019/20	73.62%	75.43%
2020/21	N/A	N/A
2021/22	74.07%	70.59%

Baseline	Previous	Current
Rank	Rank	Rank
31	23	9



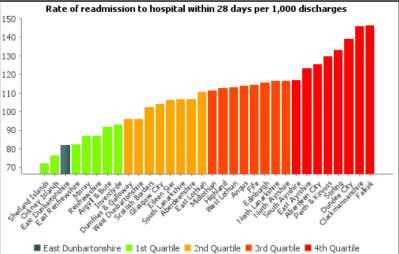
### % of carers who feel supported to continue in their caring role

Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	41.32%	36.55%
2018/19	N/A	N/A
2019/20	37.57%	34.28%
2020/21	N/A	N/A
2021/22	30.21%	29.69%
Baseline Rank	Previous Rank	Current Rank
29	5	16



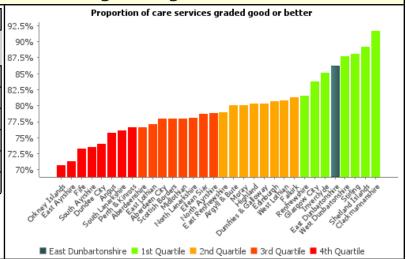
### Rate of readmission to hospital within 28 days per 1,000 discharges

Annual		
	Value	Scotland - Value
2016/17	82.05	100.95
2017/18	77.82	102.73
2018/19	74.88	102.96
2019/20	74.44	104.69
2020/21	86.18	120.03
2021/22	81.59	109.6
Baseline Rank	Prior Year Rank	Current Rank
7	2	3



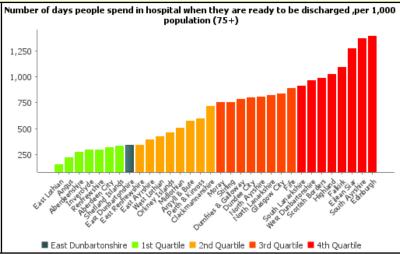
### Proportion of care services graded good or better

Annual		
	Value	Scotland - Value
2016/17	92.98%	83.80%
2017/18	85.96%	85.38%
2018/19	79.31%	82.17%
2019/20	83.33%	81.83%
2020/21	89.7%	82.5%
2021/22	86.15%	75.8%
Baseline Rank	Prior Year Rank	Current Rank
13	8	5

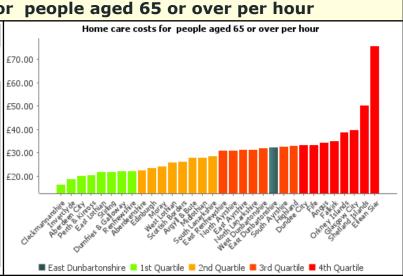


## Number of days people spend in hospital when they are ready to be discharged ,per 1,000 population (75+)

1	11	8
Baseline Rank	Prior Year Rank	Current Rank
2021/22	340.46	747.92
2020/21	303.93	484.28
2019/20	324.58	773.78
2018/19	356.82	792.66
2017/18	227.87	761.74
2016/17	186.43	839.75
	Value	Scotland - Value
Annual		

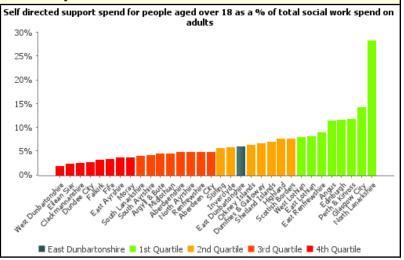


Home care costs for		
Annual		
	Value	Scotland - Value
2016/17	£20.86	£22.64
2017/18	£21.24	£23.76
2018/19	£20.52	£24.59
2019/20	£22.48	£25.99
2020/21	£27.88	£27.65
2021/22	£32.16	£28.57
Baseline Rank	Prior Year Rank	Current Rank
27	16	22



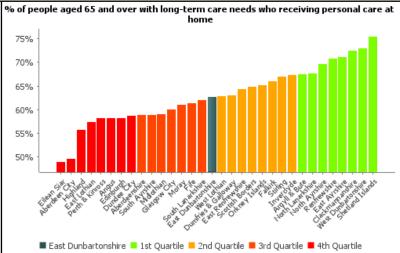
## Self directed support spend for people aged over 18 as a % of total social work spend on adults

Annual		
	Value	Scotland - Value
2016/17	6.12%	6.49%
2017/18	5.98%	6.74%
2018/19	6.18%	7.32%
2019/20	5.82%	7.77%
2020/21	6.02%	8.17%
2021/22	5.87%	8.16%
Baseline Rank	Prior Year Rank	Current Rank
5	12	14



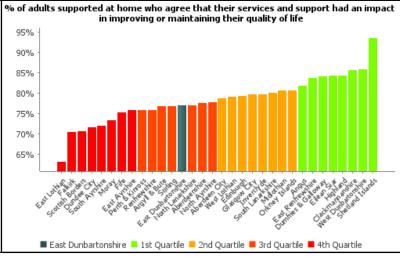
## % of people aged 65 and over with long-term care needs who receiving personal care at home

Annual		
	Value	Scotland - Value
2016/17	63.71%	60.12%
2017/18	62.13%	61.72%
2018/19	62.64%	61.02%
2019/20	61.24%	61.65%
2020/21	60.96%	61.71%
2021/22	62.69%	62.34%
Baseline Rank	Prior Year Rank	Current Rank
15	19	17



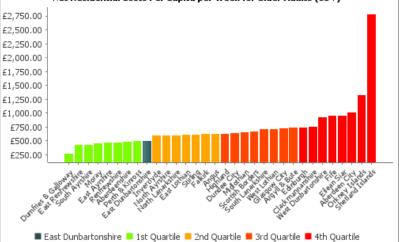
## % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life

20	5	20
Baseline Rank	Prior Year Rank	Current Rank
2021/22	76.95%	78.12%
2020/21	N/A	N/A
2019/20	85.79%	80.03%
2018/19	N/A	N/A
2017/18	83.23%	79.97%
2016/17	N/A	N/A
	Value	Scotland - Value
Annual		



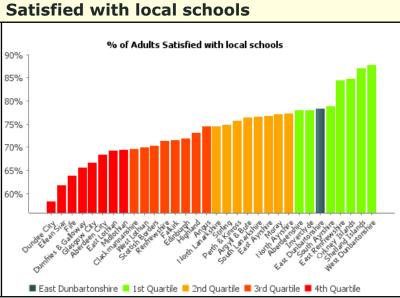
## Net Residential Costs Per Capita per Week for Older Adults (65+) Net Residential Costs Per Capita per Week for Older Adults (65+)

Annual		
	Value	Scotland - Value
2016/17	£384.00	£372.36
2017/18	£366.00	£386.25
2018/19	£376.00	£386.72
2019/20	£395.00	£401.46
2020/21	£510.00	£438.59
2021/22	£491.00	£648.76
Baseline Rank	Prior Year Rank	Current Rank
4	8	9



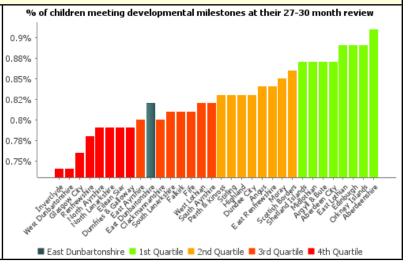
## Children's Services

% of Adul		
Annual		
	Value	Scotland - Value
2016/17	82%	75.33%
2017/18	76%	72.33%
2018/19	76.33%	71.83%
2019/20	78.33%	71.83%
2020/21	78.33%	79%
2021/22	79%	N/A
Baseline Rank	Prior Year Rank	Current Rank
4	6	9



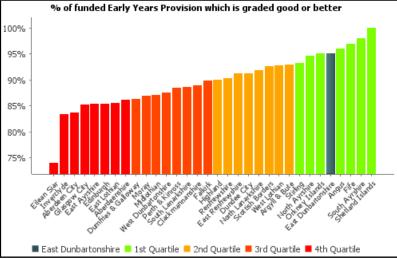
## % of children meeting developmental milestones at their 27-30 month review

Annual		
	Value	Scotland - Value
2016/17	85.58%	82.37%
2017/18	84.58%	84.61%
2018/19	85.99%	85.48%
2019/20	84.67%	85.7%
2020/21	83.11%	85.06%
2021/22	80.2%	82.1%
Baseline Rank	Prior Year Rank	Current Rank
10	20	22

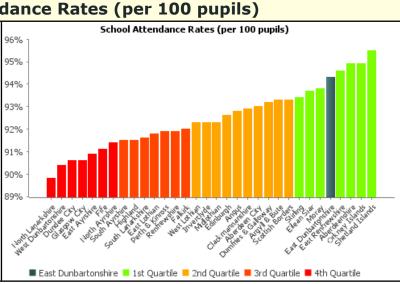


#### % of funded Early Years Provision which is graded good or better

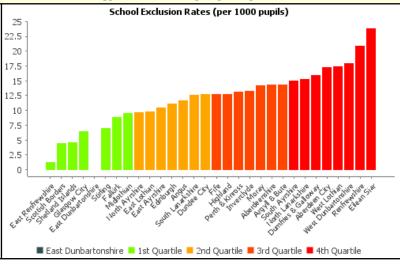
Annual		
	Value	Scotland - Value
2016/17	97.67%	91.67%
2017/18	100%	91.03%
2018/19	100%	90.58%
2019/20	100%	90.2%
2020/21	95.24%	90.93%
2021/22	95.1%	89.4%
Baseline Rank	Prior Year Rank	Current Rank
27	8	5
·	·	



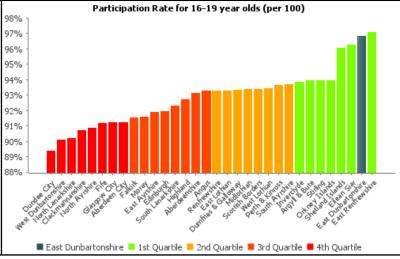
	Sch	nool Atten
Annual		
	Value	Scotland - Value
2016/17	95%	93.3%
2017/18	N/A	N/A
2018/19	94.87%	92.95%
2019/20	N/A	N/A
2020/21	94.3%	92%
2021/22	N/A	N/A
Baseline Rank	Prior Year Rank	Current Rank
2	2	5



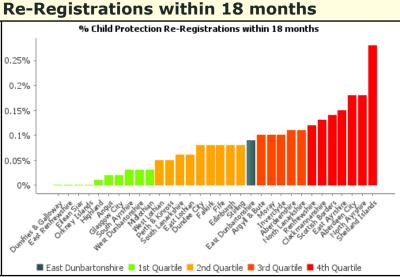
#### School Exclusion Rates (per 1000 pupils) Annual Value Scotland -Value 2016/17 9.85 26.84 2017/18 9 2018/19 21.65 2019/20 N/A N/A 2020/21 6.8 11.87 2021/22 N/A N/A **Baseline Prior Year** Current Rank Rank **Rank** 11 5 5



	Partici	pation Ra	ate for 16-19 year olds (per 100)
Annual			Participation Rate for 16-19 year olds (per 198% ]
	Value	Scotland - Value	97% - 96% -
2016/17	96%	91.1%	95% -
2017/18	96.2%	91.8%	93%
2018/19	96.5%	91.56%	92%
2019/20	96.15%	92.13%	91% -
2020/21	96.66%	92.18%	89% -
2021/22	96.8%	92.4%	
Baseline Rank	Prior Year Rank	Current Rank	
4	3	2	■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Quar

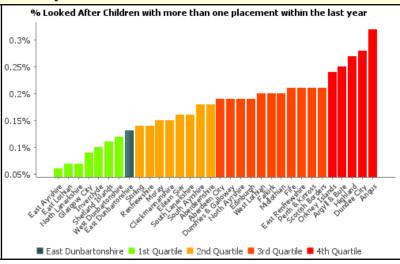


% Child Protection		
Annual		
	Value	Scotland - Value
2016/17	14.29%	6.48%
2017/18	6.93%	5.96%
2018/19	9.76%	7.22%
2019/20	10.64%	6.86%
2020/21	0%	7.01%
2021/22	8.9%	8%
Baseline Rank	Prior Year Rank	Current Rank
3	1	20



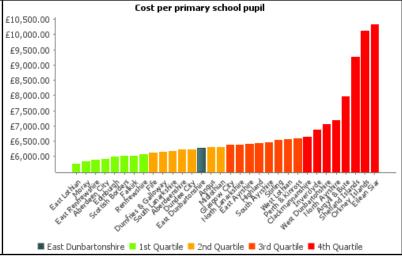
## % Looked After Children with more than one placement within the last year

2016/17	21.6%	Value 21.19%
2017/18	25%	20.13%
2018/19	12.75%	19.51%
2019/20	21.29%	16.68%
2020/21	17.68%	16.79%
2021/22	13.4%	15.9%
Baseline Rank	Prior Year Rank	Current Rank
11	14	8

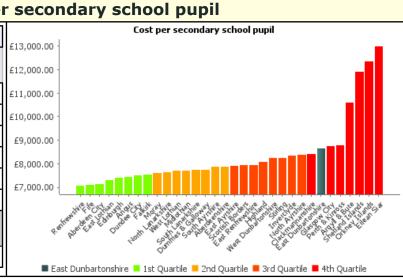


### **Cost per primary school pupil**

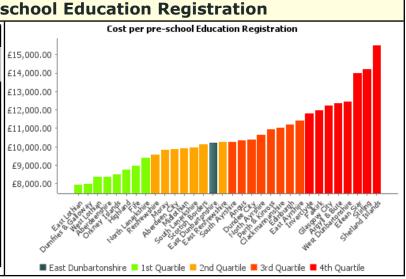
Annual		
	Value	Scotland - Value
2016/17	£4,777.00	£4,799.64
2017/18	£4,701.00	£4,983.72
2018/19	£4,803.00	£5,259.08
2019/20	£5,134.00	£5,598.92
2020/21	£5,669.00	£5,897.19
2021/22	£6,264.00	£6,324.60
Baseline Rank	Prior Year Rank	Current Rank
19	8	14

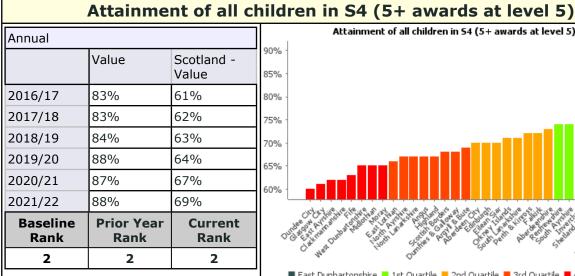


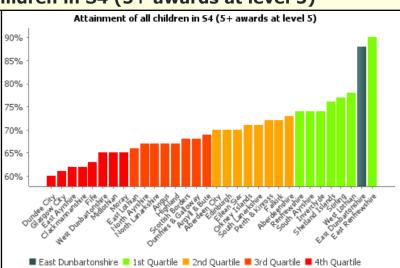
		Cost pe
Annual		
	Value	Scotland - Value
2016/17	£7,093.00	£6,805.84
2017/18	£7,157.00	£6,880.43
2018/19	£7,406.00	£7,157.35
2019/20	£7,634.00	£7,537.72
2020/21	£7,927.00	£7,629.21
2021/22	£8,631.00	£7,898.17
Baseline Rank	Prior Year Rank	Current Rank
29	24	26



	Cos	t per pre-
Annual		
	Value	Scotland - Value
2016/17	£3,865.00	£4,200.19
2017/18	£4,095.00	£4,437.02
2018/19	£4,701.00	£5,013.69
2019/20	£6,475.00	£6,786.80
2020/21	£8,351.00	£9,254.90
2021/22	£10,209.00	£10,299
Baseline Rank	Prior Year Rank	Current Rank
13	11	15

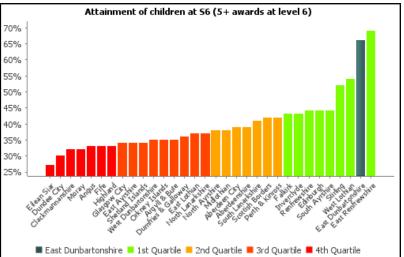






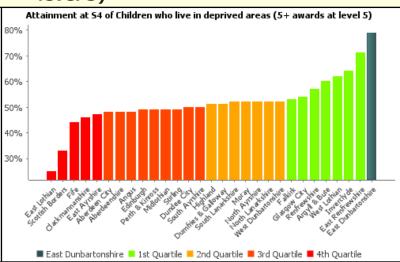
### Attainment of children at S6 (5+ awards at level 6)

2	2	2
Baseline Rank	Prior Year Rank	Current Rank
2021/22	66%	40%
2020/21	69%	41%
2019/20	66%	38%
2018/19	59%	35%
2017/18	60%	34%
2016/17	57%	34%
	Value	Scotland - Value
Annual		



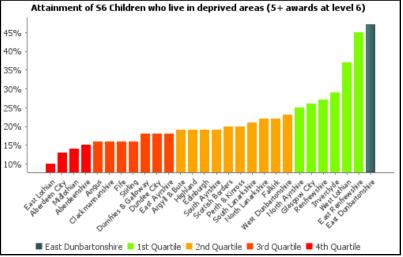
## Attainment at S4 of Children who live in deprived areas (5+ awards at level 5)

Annual		
	Value	Scotland - Value
2016/17	65%	41%
2017/18	62%	42%
2018/19	71%	44%
2019/20	74%	47%
2020/21	72%	49%
2021/22	79%	52%
Baseline Rank	Prior Year Rank	Current Rank
1	2	1



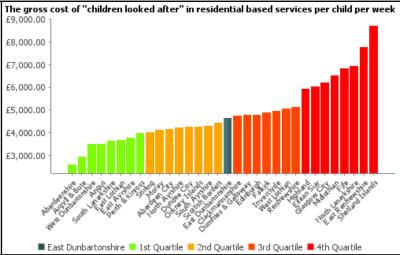
## Attainment of S6 Children who live in deprived areas (5+ awards at level 6)

Annual		
	Value	Scotland - Value
2016/17	33%	16%
2017/18	33%	16%
2018/19	35%	18%
2019/20	43%	21%
2020/21	42%	23%
2021/22	47%	23%
Baseline Rank	Prior Year Rank	Current Rank
1	2	1



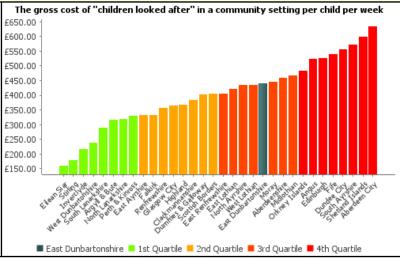
## The gross cost of "children looked after" in residential based services per child per week

Annual		
	Value	Scotland - Value
2016/17	£3,902.82	£3,404.36
2017/18	£4,885.48	£3,501.26
2018/19	£4,551.65	£3,830.75
2019/20	£4,851.38	£3,852.74
2020/21	£4,510.14	£4,379.87
2021/22	£4,634.00	£4,698
Baseline Rank	Prior Year Rank	Current Rank
10	18	17



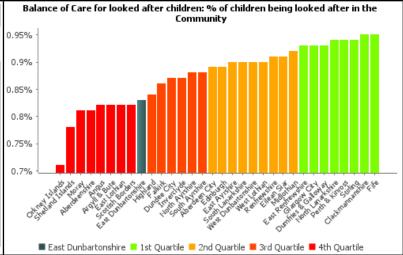
## The gross cost of "children looked after" in a community setting per child per week

Annual		
	Value	Scotland - Value
2016/17	£218.00	£312.73
2017/18	£306.00	£332.38
2018/19	£409.00	£343.10
2019/20	£433.00	£349.72
2020/21	£405.00	£382.18
2021/22	£440.00	£402
Baseline Rank	Prior Year Rank	Current Rank
19	23	21



## Balance of Care for looked after children: % of children being looked after in the Community

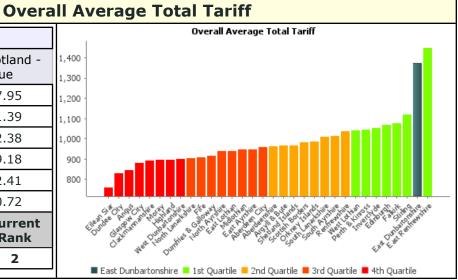
Annual		
	Value	Scotland - Value
2016/17	85%	89.87%
2017/18	84.29%	89.61%
2018/19	85.23%	89.85%
2019/20	85.81%	90.07%
2020/21	84.76%	90.3%
2021/22	82.8%	89.8%
Baseline Rank	Prior Year Rank	Current Rank
30	23	24



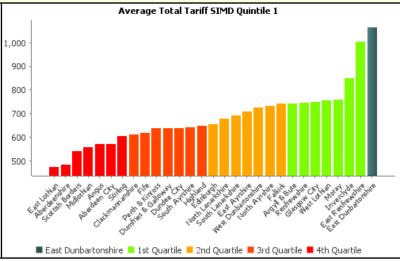
	% of Sch	nool Leav
Annual		
	Value	Scotland - Value
2016/17	98.3%	25838.81 %
2017/18	98.8%	26192.12 %
2018/19	97.25%	95.05%
2019/20	97.51%	93.34%
2020/21	98.64%	95.48%
2021/22	98.9%	95.7%
Baseline Rank	Prior Year Rank	Current Rank
3	1	1



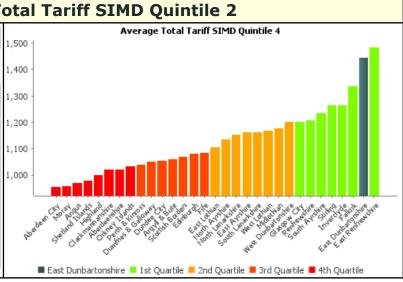
#### **Annual** Value Scotland -Value 2016/17 1,305.08 887.95 2017/18 1,311.21 891.39 2018/19 1,246 892.38 2019/20 1,345 929.18 2020/21 1,392 972.41 2021/22 1,371 980.72 **Prior Year Baseline** Current Rank Rank **Rank** 2 2 2



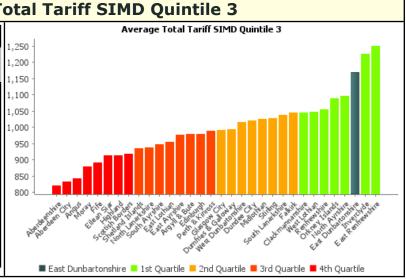
	Α	verage T	otal Tariff SIMD Quintile 1
Annual			Average Total Tariff SIMD
	Value	Scotland - Value	1,000 -
2016/17	948	625	900 -
2017/18	920	618	800 -
2018/19	977	625	700 -
2019/20	1,013	649	600 -
2020/21	1,018	688	500 -
2021/22	1,064	702	12 12 15 15 15 15 15 15 15 15 15 15 15 15 15
Baseline Rank	Prior Year Rank	Current Rank	
1	2	1	Que Na
			East Dunbartonshire 1st Quartile 2nd Quarti



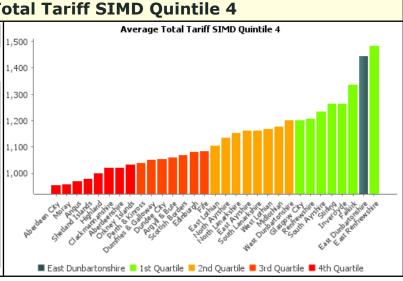
		Average T
Annual		
	Value	Scotland - Value
2016/17	1,072	751
2017/18	1,012	750
2018/19	1,063	740
2019/20	1,124	759
2020/21	1,129	817
2021/22	1,048	827
Baseline Rank	Prior Year Rank	Current Rank
4	3	2



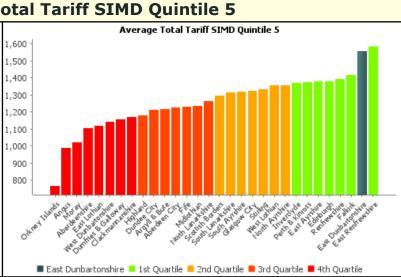
		Average T
Annual		
	Value	Scotland - Value
2016/17	1,156	882
2017/18	1,268	896
2018/19	1,104	872
2019/20	1,240	904
2020/21	1,232	975
2021/22	1,168	965
Baseline Rank	Prior Year Rank	Current Rank
2	2	3



		Average T
Annual		
	Value	Scotland - Value
2016/17	1,395	1,001
2017/18	1,369	1,016
2018/19	1,326	1,013
2019/20	1,379	1,029
2020/21	1,434	1,108
2021/22	1,443	1,113
Baseline Rank	Prior Year Rank	Current Rank
3	2	2

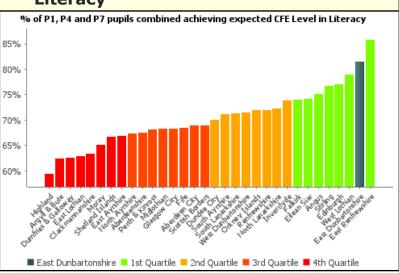


		Average T
Annual		
	Value	Scotland - Value
2016/17	1,460	1,210
2017/18	1,456	1,221
2018/19	1,388	1,193
2019/20	1,514	1,240
2020/21	1,561	1,320
2021/22	1,555	1,316
Baseline Rank	Prior Year Rank	Current Rank
2	2	2



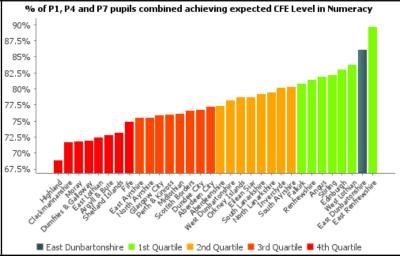
### % of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy

Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	84%	71.74%
2019/20	N/A	N/A
2020/21	80.3%	67%
2021/22	81.5%	70.5%
Baseline Rank	Prior Year Rank	Current Rank
2	2	2



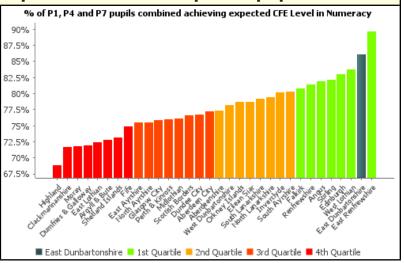
## % of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy

Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	89%	78.97%
2019/20	N/A	N/A
2020/21	85.6%	75%
2021/22	86.1%	77.9
Baseline Rank	Prior Year Rank	Current Rank
2	2	2



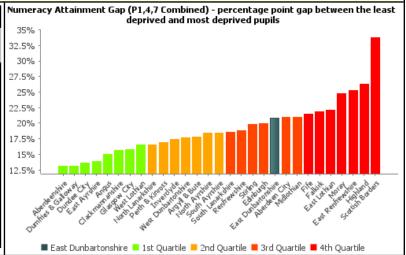
## Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils

Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	19.85%	20.66%
2019/20	N/A	N/A
2020/21	26%	24.7%
2021/22	25.7%	21.3
Baseline Rank	Prior Year Rank	Current Rank
9	17	21



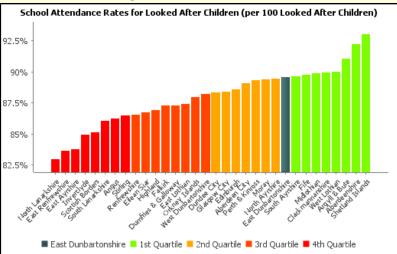
## Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils

Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	14.75%	16.81%
2019/20	N/A	N/A
2020/21	17.8%	21.42%
2021/22	20.8%	17.8%
Baseline Rank	Prior Year Rank	Current Rank
4	10	20



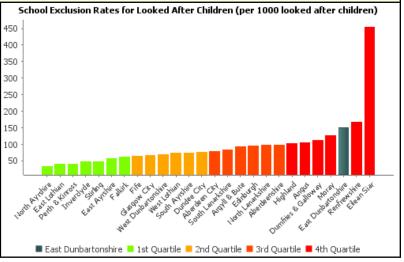
## School Attendance Rates for Looked After Children (per 100 Looked After Children)

Annual		
	Value	Scotland - Value
2016/17	90.03%	88.22%
2017/18	N/A	N/A
2018/19	90.57%	86.78%
2019/20	N/A	N/A
2020/21	89.56%	87.89%
2021/22	N/A	N/A
Baseline Rank	Prior Year Rank	Current Rank
10	3	9



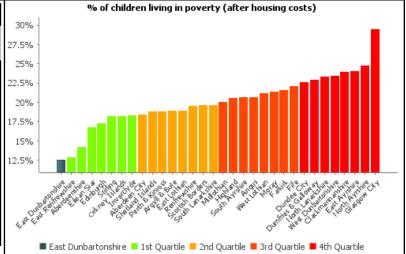
## School Exclusion Rates for Looked After Children (per 1000 looked after children)

23	23 22	
Baseline Rank	Prior Year Rank	Current Rank
2021/22	N/A	N/A
2020/21	148.65	77.81
2019/20	N/A	N/A
2018/19	198.58	152.16
2017/18	N/A	N/A
2016/17	40.27	79.95
	Value	Scotland - Value
Annual		



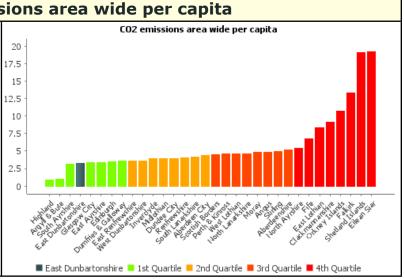
### % of children living in poverty (after housing costs)

Annual			
	Value	Scotland - Value	
2016/17	16.9%	23.35%	
2017/18	16.57%	24.2%	
2018/19	14.82%	23.22%	
2019/20	16.28%	24.28%	
2020/21	12.5%	20.86%	
2021/22	N/A	N/A	
Baseline Rank	Prior Year Rank	Current Rank	
3	3	1	



# Climate Change

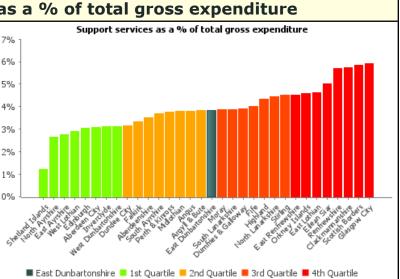
		CO2 emis	
Annual			
	Value	Scotland - Value	
2016/17	3.99	5.52	
2017/18	3.87	5.36	
2018/19	3.76	5.26	
2019/20	3.62	5.35	
2020/21	3.24	4.62	
2021/22	N/A	N/A	
Baseline Rank	Prior Year Rank	Current Rank	
3	2	4	



#### CO2 emissions area wide: emissions within scope of LA per capita CO2 emissions area wide: emissions within scope of LA per capita Annual 6.5 Value Scotland -6 Value 5.5 3.9 5.19 2016/17 3.77 2017/18 5.01 4 3.66 2018/19 4.91 3.5 3.52 4.59 2019/20 3 2020/21 3.16 4.09 2.5 2021/22 N/A N/A **Baseline Prior Year** Current Rank Rank Rank 3 3 2 ■ East Dunbartonshire 💻 1st Quartile 💻 2nd Quartile 💻 3rd Quartile 💻 4th Quartile

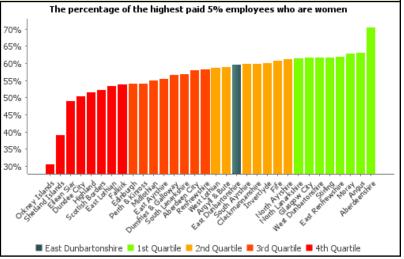
# Corporate Services

Support services as a			
Annual			7% ]
	Value	Scotland - Value	6% -
2016/17	5.21%	5%	5% -
2017/18	5.22%	4.45%	4% -
2018/19	4.49%	4.37%	3% -
2019/20	4.24%	4.03%	2% -
2020/21	3.75%	4.06%	1% -
2021/22	3.82%	4.07%	0% -
Baseline Rank	Prior Year Rank	Current Rank	Shelland
21	14	17	

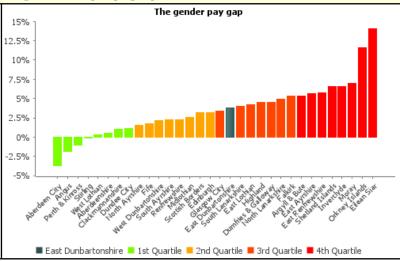


### The percentage of the highest paid 5% employees who are women

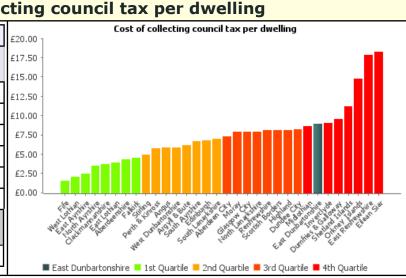
Annual			
Value	Scotland - Value		
59.2%	52.9%		
63.35%	54.6%		
58.11%	55.79%		
62.2%	56.74%		
58.24%	58.3%		
59.59%	58.96%		
Prior Year Rank	Current Rank		
2 12			
	59.2% 63.35% 58.11% 62.2% 58.24% 59.59% <b>Prior Year</b> <b>Rank</b>		



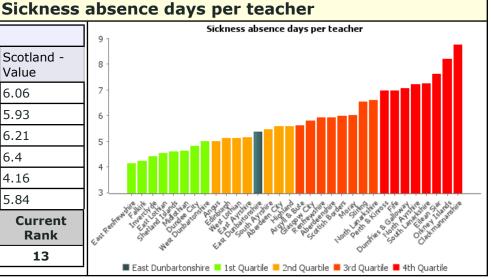
		Т	he gender pay gap
Annual			15% <sub>]</sub>
	Value	Scotland - Value	12.5% -
2016/17	5.55%	4.21%	7.5% -
2017/18	5.51%	3.93%	5% -
2018/19	6.31%	3.96%	2.5% -
2019/20	6.15%	3.42%	0% -
2020/21	5.63%	3.66%	-2.5% -
2021/22	3.8%	3.51%	-5% !
Baseline Rank	Prior Year Rank	Current Rank	20 10 10 10 10 10 10 10 10 10 10 10 10 10
21	25	18	II
		·	East Dunbartonshire 1st Ou



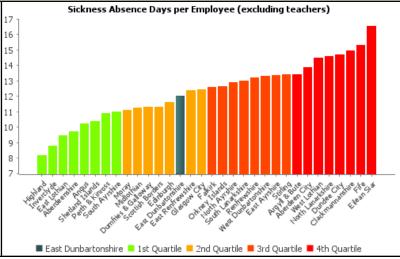
	Cos	st of colle
Annual		
	Value	Scotland - Value
2016/17	£5.21	£8.97
2017/18	£6.41	£7.35
2018/19	£6.44	£6.92
2019/20	£6.48	£6.58
2020/21	£9.99	£6.64
2021/22	£8.94	£6.59
Baseline Rank	Prior Year Rank	Current Rank
2	27	26



#### Annual Scotland -Value Value 5.27 6.06 2016/17 2017/18 4.96 5.93 2018/19 5.24 6.21 2019/20 5.33 6.4 2020/21 3.29 4.16 2021/22 5.36 5.84 **Prior Year Baseline** Current Rank Rank Rank 7 13

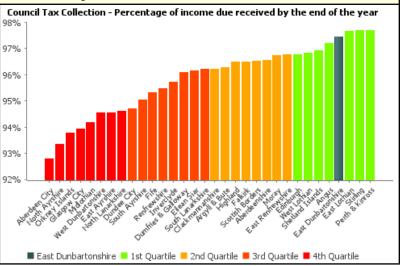


Sic	ckness Ab	sence Da	ys per Employee (excluding teachers)
Annual			Sickness Absence Days per Employee (excluding teachers)
	Value	Scotland - Value	16 - 15 -
2016/17	11.81	10.92	14 1
2017/18	11.77	11.41	12 -
2018/19	13.62	11.49	11 .
2019/20	11.48	11.93	
2020/21	8.58	9.71	8-
2021/22	12.02	12.43	
Baseline Rank	Prior Year Rank	Current Rank	
27	9	14	■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Quartile ■ 4th Q



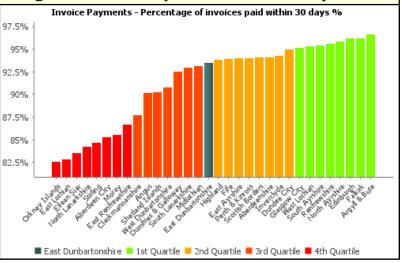
## Council Tax Collection - Percentage of income due received by the end of the year

Annual		
	Value	Scotland - Value
2016/17	96.84%	95.83%
2017/18	96.99%	96%
2018/19	96.79%	96.01%
2019/20	97.02%	95.76%
2020/21	96.69%	94.77%
2021/22	97.45%	95.73%
Baseline Rank	Prior Year Rank	Current Rank
7	4	4



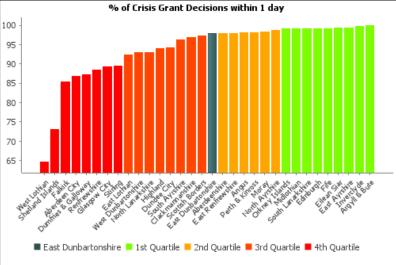
### Invoice Payments - Percentage of invoices paid within 30 days %

Annual		
	Value	Scotland - Value
2016/17	80.7%	93.06%
2017/18	90.4%	93.19%
2018/19	90.76%	92.68%
2019/20	94.27%	91.72%
2020/21	94.44%	91.76%
2021/22	93.44%	92.2%
Baseline Rank	Prior Year Rank	Current Rank
32	13	17

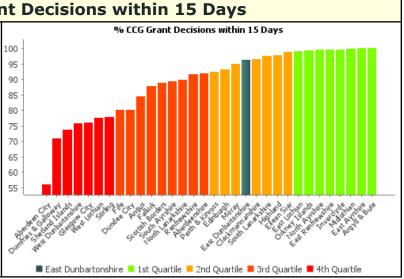


### % of Crisis Grant Decisions within 1 day

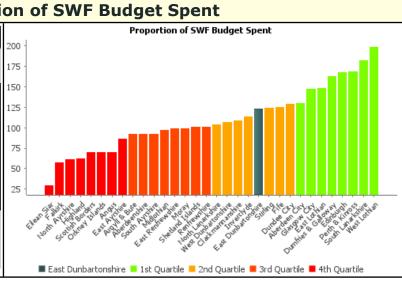
8	12	14
Baseline Rank	Prior Year Rank	Current Rank
2021/22	97.75	93.25
2020/21	98.75	93.75
2019/20	99.5	95.25
2018/19	99	95.5
2017/18	N/A	N/A
2016/17	N/A	N/A
	Value	Scotland - Value
Annual		



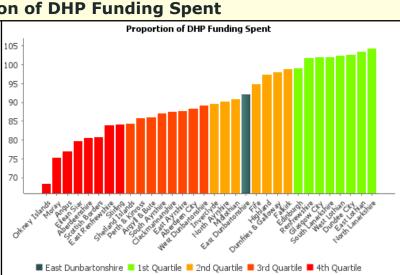
	0/	CCG Gra
Annual		
	Value	Scotland - Value
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	99.5	89.5
2019/20	99.5	82.25
2020/21	97.75	84.5
2021/22	96.25	85.75
Baseline Rank	Prior Year Rank	Current Rank
4	11	13



		Proporti
Annual		
	Value	Scotland - Value
2016/17	95.03	97.79
2017/18	109.63	95.28
2018/19	107.24	99.95
2019/20	101.64	107.81
2020/21	90.54	83.19
2021/22	122.68	115.15
Baseline Rank	Prior Year Rank	Current Rank
25	11	12



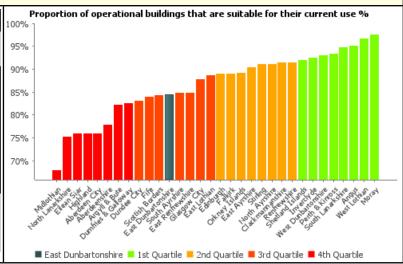
		Proportion
Annual		
	Value	Scotland - Value
2016/17	N/A	N.A
2017/18	136.16	101.24
2018/19	120.78	102.62
2019/20	98.65	104.45
2020/21	88.08	97.23
2021/22	91.96	95.99
Baseline Rank	Prior Year Rank	Current Rank
1	21	13



# Corporate Services: Asset Management and Property

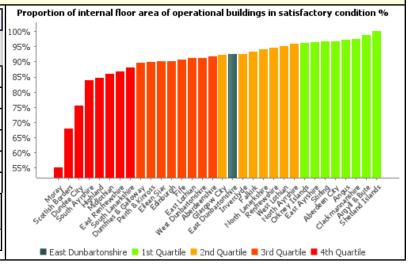
## Proportion of operational buildings that are suitable for their current use %

Annual		
Value	Scotland - Value	
82.7%	79.8%	
83.2%	80.96%	
80.95%	82.14%	
83.18%	82.47%	
83.64%	82.31%	
84.4%	85.26%	
Prior Year Rank	Current Rank	
19	21	
	82.7% 83.2% 80.95% 83.18% 83.64% 84.4% <b>Prior Year</b> <b>Rank</b>	



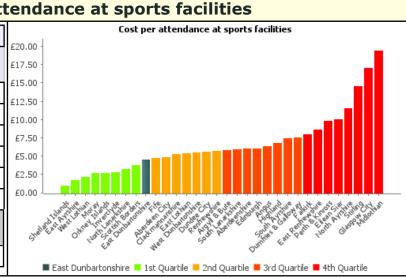
## Proportion of internal floor area of operational buildings in satisfactory condition %

Annual		
	Value	Scotland - Value
2016/17	97.5%	84.48%
2017/18	97.9%	86.31%
2018/19	92.52%	87.21%
2019/20	92.49%	88.62%
2020/21	92.58%	89.2%
2021/22	92.58%	90.12%
Baseline Rank	Prior Year Rank	Current Rank
3	12	15

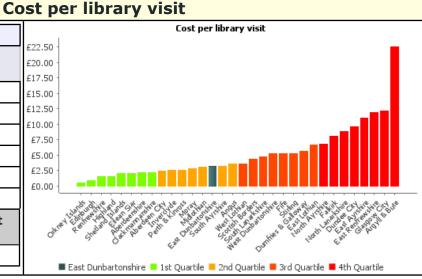


## Cultural and Leisure Services

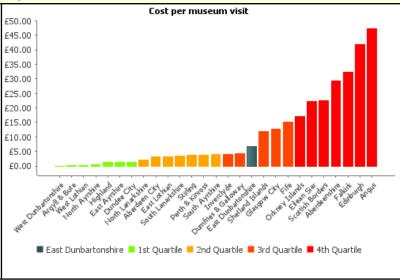
	С	ost per at
Annual		
	Value	Scotland - Value
2016/17	£2.52	£2.90
2017/18	£2.82	£2.85
2018/19	£2.52	£2.61
2019/20	£2.60	£2.71
2020/21	£86.56	£40.36
2021/22	£4.48	£6.43
Baseline Rank	Prior Year Rank	Current Rank
13	26	9



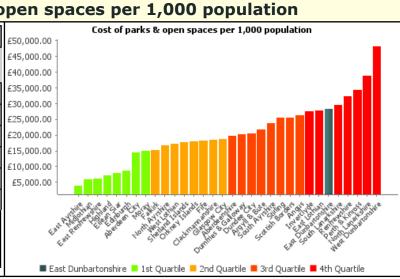
#### Annual Value Scotland -Value 2016/17 £4.71 £1.98 2017/18 £5.57 £2.17 £4.30 £2.05 2018/19 £3.10 £2.00 2019/20 2020/21 £4.33 £2.88 2021/22 £3.13 £2.89 **Baseline Prior Year** Current Rank Rank Rank 31 15 14



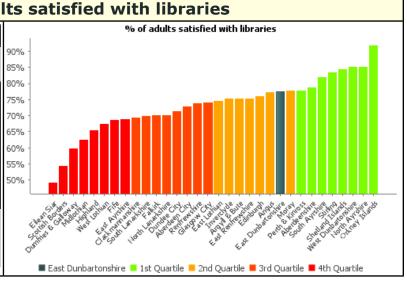
		Co	st per museum visit
Annual			€50.00 <sub>1</sub>
	Value	Scotland - Value	£45.00 - £40.00 - £35.00 -
2016/17	£5.93	£3.19	£30.00 -
2017/18	£6.35	£3.66	£25.00 -
2018/19	£6.03	£3.47	£20.00 - £15.00 -
2019/20	£6.24	£3.27	£10.00 -
2020/21	£348.47	£10.14	£5.00 - £0.00
2021/22	£6.65	£4.75	118 25° 105 11° 11° 11° 11° 11° 15° 15° 15° 15° 15
Baseline Rank	Prior Year Rank	Current Rank	Hert Link her
28	26	17	
			■ East Dunbartonshire ■ 1st Quartil



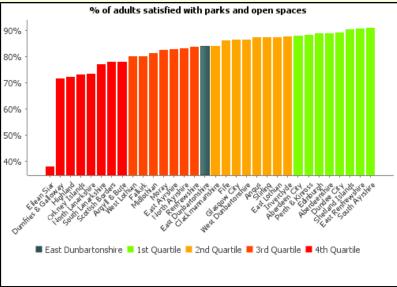
	Cost of	parks & d
Annual		
	Value	Scotland - Value
2016/17	£27,777.00	£21,580.85
2017/18	£28,425.00	£20,764.17
2018/19	£29,735.00	£20,139.11
2019/20	£26,255.00	£20,111.93
2020/21	£28,772.00	£19,112.33
2021/22	£28,283.00	£20,298.14
Baseline Rank	Prior Year Rank	Current Rank
17	28	27



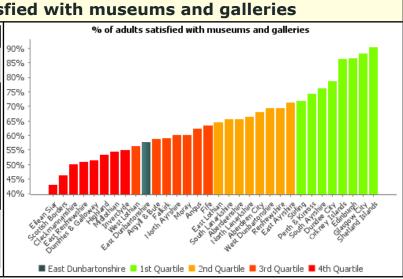
		% of adu
Annual		
	Value	Scotland - Value
2016/17	77%	74.67%
2017/18	74.67%	73%
2018/19	74.03%	72.37%
2019/20	77.37%	72.37%
2020/21	78.37%	64.60%
2021/22	N/A	N/A
Baseline Rank	Prior Year Rank	Current Rank
16	10	10



	% of a	dults satis	sfied with parks and open spaces
Annual			% of adults satisfied with parks and open spac
	Value	Scotland - Value	80% -
2016/17	82.67%	85.67%	70% -
2017/18	85%	86%	
2018/19	83.23%	84.83%	60% -
2019/20	83.9%	83.5%	50% -
2020/21	85.6%	85.5%	40% -
2021/22	N/A	N/A	A SANGE STAN STAN STAN STAN STAN STAN STAN STAN
Baseline Rank	Prior Year Rank	Current Rank	
25	17	18	Front Combanitors 1 Let Countil 2 2nd Countil 2 2nd Countil
			■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Quarti



	% of a	dults sati
Annual		
	Value	Scotland - Value
2016/17	62%	72%
2017/18	54.33%	70%
2018/19	51.5%	69.3%
2019/20	57.5%	69.3%
2020/21	62.5%	71.3%
2021/22	N/A	N/A
Baseline Rank	Prior Year Rank	Current Rank
11	23	19

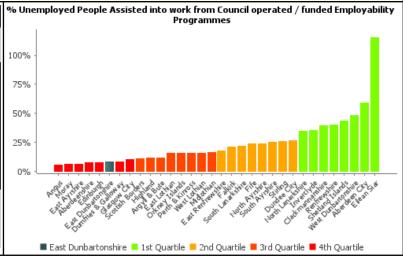


#### % of adults satisfied with leisure facilities % of adults satisfied with leisure facilities Annual 90% Value Scotland -85% Value 80% 75.67% 2016/17 78% 75% 70% 73.67% 74% 2017/18 65% 72.87% 71.43% 2018/19 60% 2019/20 72.87% 70.1% 55% 50% 2020/21 75.5% 71.77% 2021/22 N/A N/A **Baseline Prior Year** Current Rank Rank Rank 13 13 8 ■ East Dunbartonshire 💻 1st Quartile 💻 2nd Quartile 💻 3rd Quartile 💻 4th Quartile

# Economic Development

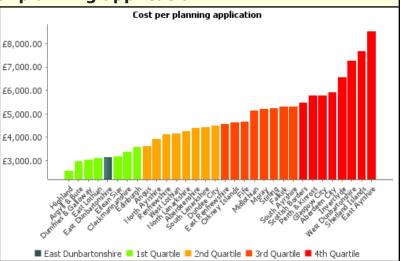
## % Unemployed People Assisted into work from Council operated / funded Employability Programmes

Annual		
Value	Scotland - Value	
9%	14%	
6.05%	14.4%	
6.44%	12.59%	
9.17%	12.66%	
4.58%	5.98%	
8%	19.57%	
Prior Year Rank	Current Rank	
18	27	
	9% 6.05% 6.44% 9.17% 4.58% 8% Prior Year Rank	



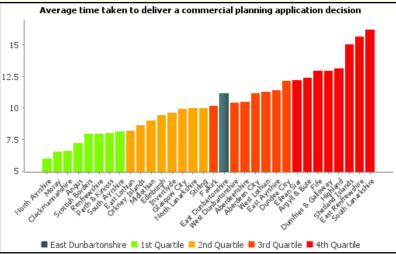
### Cost per planning application

Annual		
	Value	Scotland - Value
2016/17	£3,709.00	£4,564.87
2017/18	£3,275.00	£4,819.34
2018/19	£3,587.00	£4,442.72
2019/20	£3,833.00	£4,440.20
2020/21	£3,838.00	£5,043.90
2021/22	£3,123.00	£4,337.03
Baseline Rank	Prior Year Rank	Current Rank
14	7	5

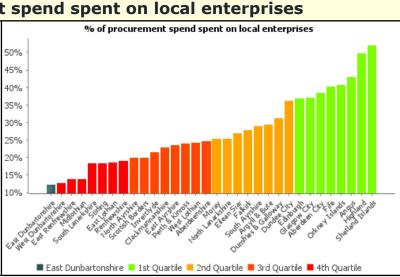


### Average time taken to deliver a commercial planning application decision

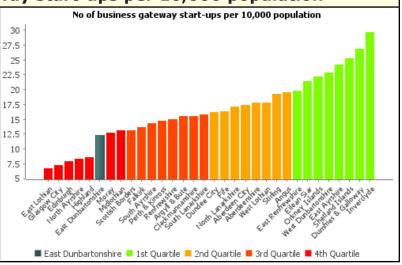
Annual		
	Value	Scotland - Value
2016/17	8.54	9.59
2017/18	8.14	9.34
2018/19	12.61	9.09
2019/20	8.43	10.54
2020/21	8.71	11.08
2021/22	11.14	10.32
Baseline Rank	Prior Year Rank	Current Rank
32	10	14



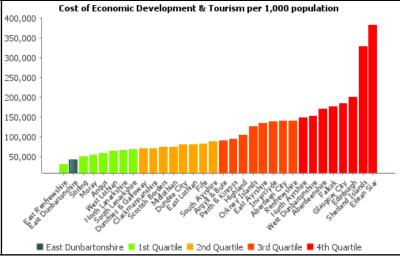
	% of pr	ocuremen
Annual		
	Value	Scotland - Value
2016/17	18.72%	20.25%
2017/18	16.62%	27.4%
2018/19	17.23%	28.71%
2019/20	18.27%	28.51%
2020/21	12.23%	29.11%
2021/22	12.19%	29.88%
Baseline Rank	Prior Year Rank	Current Rank
19	30	32



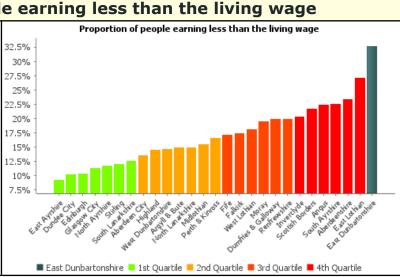
#### No of business gateway start-ups per 10,000 population **Annual** Value Scotland -Value 9.3 16.62 2016/17 2017/18 13.59 16.83 2018/19 14.86 16.7 2019/20 14.73 16.41 2020/21 9.66 11.19 2021/22 12.3 14.41 **Prior Year Baseline** Current Rank Rank Rank 15 20 27



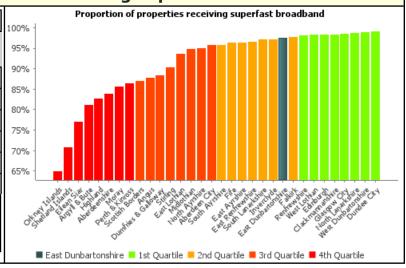
Cost	Cost of Economic Development & Tourism per 1,000 population			
Annual			Cost of Economic Development & Tourism per 1,000 population	
	Value	Scotland - Value	350,000 - 300,000 -	
2016/17	38,488	80,934.93	250,000 -	
2017/18	26,875	91,806.15	200,000 -	
2018/19	28,939	107,386.59	150,000 -	
2019/20	40,031	102,811.07	100,000 -	
2020/21	40,506	87,793.45	50,000 -	
2021/22	42,580	119,388.04		
Baseline Rank	Prior Year Rank	Current Rank		
27	28	31	■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Quartile ■ 4th Quartile	



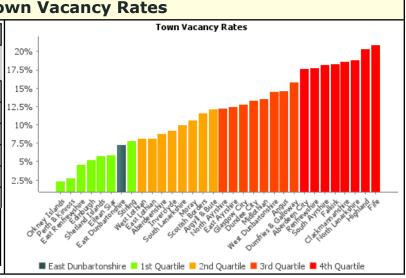
Proportion of peop		
Annual		
	Value	Scotland - Value
2016/17	28.6%	20.1%
2017/18	18.6%	18.4%
2018/19	26.3%	19.4%
2019/20	25%	16.9%
2020/21	27.8%	15.2%
2021/22	32.6%	14.4%
Baseline Rank	Prior Year Rank	Current Rank
16	25	27



#### Proportion of properties receiving superfast broadband **Annual** Value Scotland -Value 2016/17 91% 85.86% 2017/18 94.63% 91.13% 2018/19 96% 92.01% 2019/20 96.8% 93.27% 2020/21 97% 93.79% 2021/22 97.4% 94.1% **Prior Year Baseline** Current Rank Rank Rank 8 10

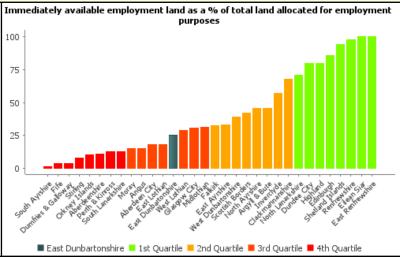


		То
Annual		
	Value	Scotland - Value
2016/17	8.52%	10.19%
2017/18	8.91%	11.49%
2018/19	9.13%	10%
2019/20	9.78%	11.71%
2020/21	9.57%	12.41%
2021/22	7.22%	11.4%
Baseline Rank	Prior Year Rank	Current Rank
13	13	8



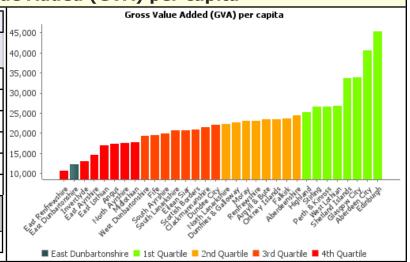
## Immediately available employment land as a % of total land allocated for employment purposes

3	19	19
Baseline Rank	Prior Year Rank	Current Rank
2021/22	24.89	27.19
2020/21	37.7	38.91
2019/20	37.7	36.23
2018/19	37.74	37.55
2017/18	39.7	40.78
2016/17	89.92	38.43
	Value	Scotland - Value
Annual		



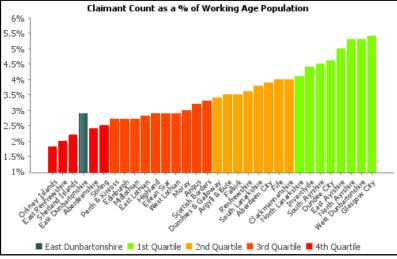
### **Gross Value Added (GVA) per capita**

Annual		
	Value	Scotland - Value
2016/17	12,721	25,838.81
2017/18	13,475	26,192.12
2018/19	13,468	26,179.73
2019/20	13,301	26,420.48
2020/21	11,430	24,720.82
2021/22	12,149	£25,278
Baseline Rank	Prior Year Rank	Current Rank
31	31	31



### Claimant Count as a % of Working Age Population

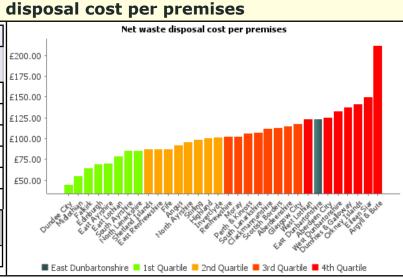
Annual		
	Value	Scotland - Value
2016/17	1.4%	2.4%
2017/18	1.8%	2.5%
2018/19	1.9%	3.1%
2019/20	1.9%	3.3%
2020/21	4.1%	6.1%
2021/22	2.9%	3.7%
Baseline Rank	Prior Year Rank	Current Rank
8	4	4



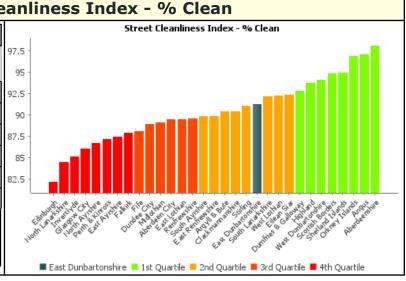
		Claimant Count as a % of 16-24 Population
Value	Scotland - Value	6% -
1.89%	3.01%	5% -
2.03%	3.07%	4% -
2.22%	3.6%	
2.39%	3.88%	3% -
5.3%	7.17%	2% -
3.2%	3.68%	1%
Prior Year Rank	Current Rank	
3	4	Et Eight Diffe.
	1.89% 2.03% 2.22% 2.39% 5.3% 3.2%  Prior Year Rank	Value  1.89% 3.01%  2.03% 3.07%  2.22% 3.6%  2.39% 3.88%  5.3% 7.17%  3.2% 3.68%  Prior Year Rank  Current Rank

## **Environmental Services**

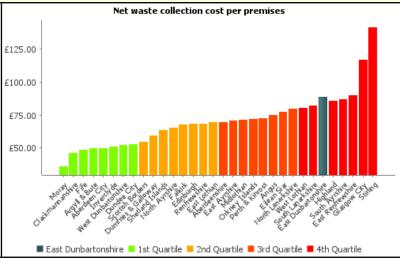
	ľ	let waste
Annual		
	Value	Scotland - Value
2016/17	£124.54	£111.88
2017/18	£110.85	£112.91
2018/19	£110.72	£106.36
2019/20	£115.26	£105.37
2020/21	£140.71	£105.88
2021/22	£123.38	£100.25
Baseline Rank	Prior Year Rank	Current Rank
24	29	26



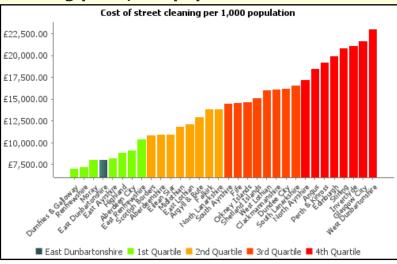
		Street Cle
Annual		
	Value	Scotland - Value
2016/17	92.3	93.9
2017/18	92.2	92.2
2018/19	89.6	92.8
2019/20	91.2	92.25
2020/21	91.78	90.1
2021/22	91.2	89.7
Baseline Rank	Prior Year Rank	Current Rank
27	17	12



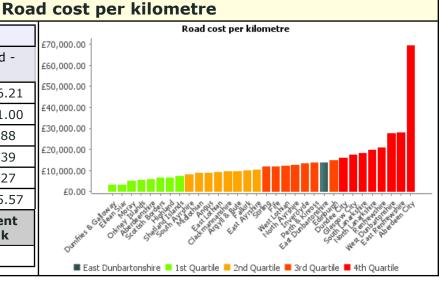
	N	et waste	collection cost per premises
Annual			Net waste collection cost per p
	Value	Scotland - Value	£125.00 -
2016/17	£78.23	£64.54	£100.00 -
2017/18	£81.92	£65.98	
2018/19	£76.89	£67.21	£75.00 -
2019/20	£85.83	£68.82	£50.00 ·
2020/21	£82.63	£72.35	250.00
2021/22	£88.90	£74.25	322323232345323453245323453
Baseline Rank	Prior Year Rank	Current Rank	
29	27	29	Foot Dumboutousking 11st Overtile 22nd Overtile
		<u> </u>	East Dunbartonshire 1st Quartile 2nd Quartile



Cost of street cleaning per 1,000 population				
Annual			Cost of street cleaning per 1,000 popula	
	Value	Scotland - Value	£22,500.00 - £20,000.00 -	
2016/17	£6,788.00	£14,489.43	£17,500.00	
2017/18	£5,142.00	£15,551.17	£15,000.00	
2018/19	£6,351.00	£14,840.48	£12,500.00	
2019/20	£6,158.00	£15,230.15	£10,000.00 -	
2020/21	£7,485.00	£14,845.41	£7,500.00 -	
2021/22	£7,998.00	£14,847.59	A SA	
Baseline Rank	Prior Year Rank	Current Rank		
6	6	4	■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Q	



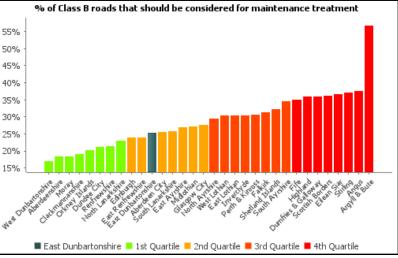
#### Annual Value Scotland -Value 2016/17 £10,456.21 £27,163.00 2017/18 £20,984.00 £11,241.00 2018/19 £19,744.00 £9,822.88 2019/20 £14,647.00 £9,707.39 2020/21 £9,749.00 £9,667.27 2021/22 £13,781.00 £10,945.57 **Baseline Prior Year** Current Rank Rank Rank 32 16 22



#### % of Class A roads that should be considered for maintenance treatment % of Class A roads that should be considered for maintenance treatment Annual 37.5% Value Scotland -35% Value 32.5% 30% 29.5% 2016/17 29.54% 27.5% 27.59% 2017/18 30.16% 25% 22.5% 2018/19 26.76% 30.03% 20% 2019/20 28.21% 30.57% 17.5% 2020/21 29.4% 29.8% 15% 2021/22 28.34% 27.6% **Baseline Prior Year** Current Rank **Rank** Rank 28 19 20 ■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3rd Quartile ■ 4th Quartile

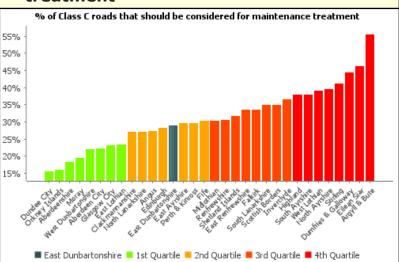
# % of Class B roads that should be considered for maintenance treatment % of Class B roads that should be considered for maintenance treatmen

16	15	11
Baseline Rank	Prior Year Rank	Current Rank
2021/22	25.28%	33.61%
2020/21	28.9%	34%
2019/20	28.32%	34.96%
2018/19	25.55%	35.71%
2017/18	30.07%	35.9%
2016/17	29.02%	34.76%
	Value	Scotland - Value
Annual		



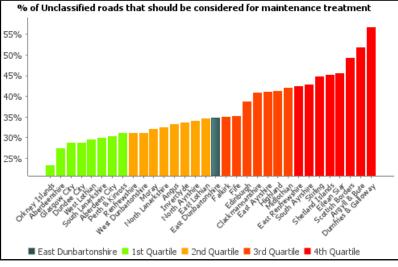
### % of Class C roads that should be considered for maintenance treatment

Annual		
Value	Scotland - Value	
26.35%	34.57%	
26.12%	36.16%	
26.32%	36.25%	
29.1%	35.14%	
31.8%	33.6%	
28.89%	33.24%	
Prior Year Rank	Current Rank	
15	13	
	26.35% 26.12% 26.32% 29.1% 31.8% 28.89% <b>Prior Year</b> <b>Rank</b>	



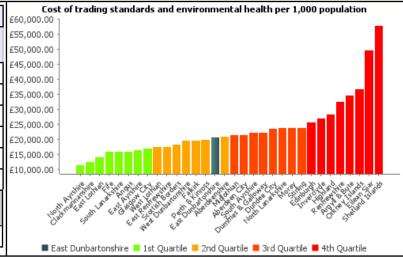
## % of Unclassified roads that should be considered for maintenance treatment

Annual		
	Value	Scotland - Value
2016/17	40.7%	39.5%
2017/18	37.77%	38.3%
2018/19	36.86%	38.25%
2019/20	34.96%	37.83%
2020/21	34.7%	38.3%
2021/22	34.69%	36.65%
Baseline Rank	Prior Year Rank	Current Rank
27	12	17



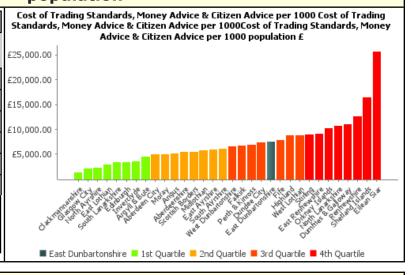
## Cost of trading standards and environmental health per 1,000 population

Annual		
	Value	Scotland - Value
2016/17	£17,742.00	
2017/18	£19,385.00	
2018/19	£20,540.00	£20,759.46
2019/20	£18,501.00	£19,938.43
2020/21	£19,641.00	£18,463.04
2021/22	£20,487.00	£20,946.89
Baseline Rank	Prior Year Rank	Current Rank
9	20	15



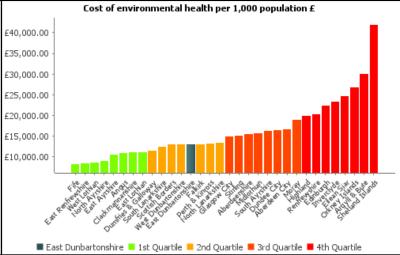
## Cost of Trading Standards, Money Advice & Citizen Advice per 1000 population

Annual		
	Value	Scotland - Value
2016/17	£7,076.00	£5,494.29
2017/18	£7,177.00	£5,889.80
2018/19	£7,505.00	£5,890.11
2019/20	£7,134.00	£6,162.27
2020/21	£7,559.00	£5,857.30
2021/22	£7,521.00	£6,088.33
Baseline Rank	Prior Year Rank	Current Rank
14	21	22



### Cost of environmental health per 1,000 population £

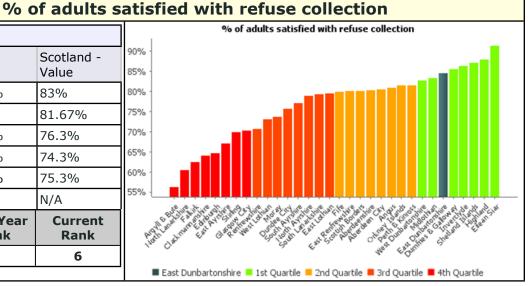
Annual		
	Value	Scotland - Value
2016/17	£9,559.00	£15,883.03
2017/18	£11,320.00	£15,495.69
2018/19	£12,545.00	£14,869.35
2019/20	£11,368.00	£13,776.16
2020/21	£12,083.00	£12,605.74
2021/22	£12,966.00	£15,019.35
Baseline Rank	Prior Year Rank	Current Rank
15	16	13



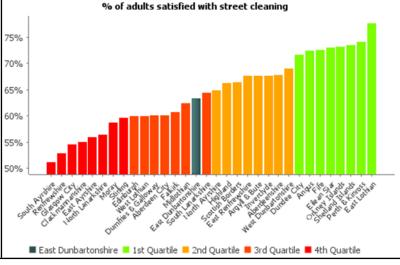
	% o	f total ho
Annual		
	Value	Scotland - Value
2016/17	48.49%	45.2%
2017/18	47.91%	45.6%
2018/19	54.6%	44.7%
2019/20	55.31%	44.85%
2020/21	50.9%	42%
2021/22	45.3%	42.7%
Baseline Rank	Prior Year Rank	Current Rank
17	9	17



#### Annual Value Scotland -Value 83% 2016/17 85.33% 2017/18 85% 81.67% 2018/19 84.43% 76.3% 2019/20 84.43% 74.3% 2020/21 87.10% 75.3% 2021/22 N/A N/A **Baseline Prior Year** Current Rank Rank Rank 14 6 6



	%	of adults	satisfied with street cleaning
Annual			% of adults satisfied with street cle
	Value	Scotland - Value	75% -
2016/17	75.67%	73.67%	70% -
2017/18	70%	72.33%	65% -
2018/19	66.93%	66.3%	60% -
2019/20	63.27%	62.63%	55% -
2020/21	64.27	59.97	
2021/22	N/A	N/A	50% -
Baseline Rank	Prior Year Rank	Current Rank	
6	18	15	Din. Fig. E. Mer.
			■ East Dunbartonshire ■ 1st Quartile ■ 2nd Quartile ■ 3

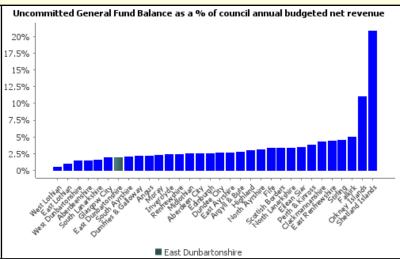


# Financial Sustainability

Total	useable re	eserves as	a % of council annual budgeted revenue
Annual			Total useable reserves as a % of council annual budgeted revenue
	Value	Scotland - Value	350% - 300% -
2016/17	12.16%	17.19%	250% -
2017/18	11.69%	16.92%	200% -
2018/19	14.63%	16.47%	150% -
2019/20	14.95%	16.87%	100% -
2020/21	17.92%	23.6%	
2021/22	15.74%	24.44%	
Baseline Rank	Prior Year Rank	Current Rank	
25	27	28	■ East Dunbartonshire

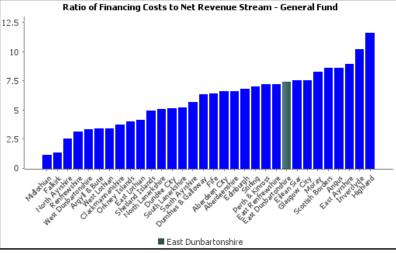
## Uncommitted General Fund Balance as a % of council annual budgeted net revenue

Annual		
	Value	Scotland - Value
2016/17	1.96%	4.14%
2017/18	2.04%	3.87%
2018/19	4.43%	3.69%
2019/20	2.09%	3.8%
2020/21	1.86%	3.52%
2021/22	1.94%	3.48%
Baseline Rank	Prior Year Rank	Current Rank
32	27	26



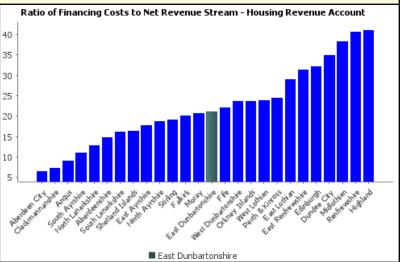
### Ratio of Financing Costs to Net Revenue Stream - General Fund

Annual		
	Value	Scotland - Value
2016/17	10.8	7.95
2017/18	10.5	8.03
2018/19	8	7.89
2019/20	7.8	7.19
2020/21	7.4	6.24
2021/22	7.38	5.89
Baseline Rank	Prior Year Rank	Current Rank
26	22	24



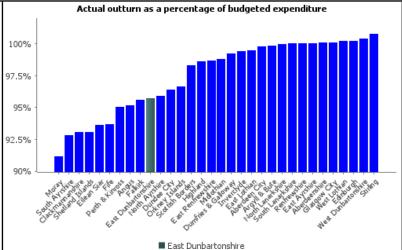
## Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account

Annual		
	Value	Scotland - Value
2016/17	18.9	24.36
2017/18	17.2	23.59
2018/19	11.8	22.83
2019/20	12	22.56
2020/21	19.8	22.91
2021/22	21	22.12
Baseline Rank	Prior Year Rank	Current Rank
15	12	14



### Actual outturn as a percentage of budgeted expenditure

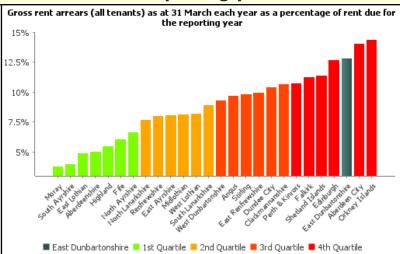
Annual		
	Value	Scotland - Value
2016/17	99.79%	99.35%
2017/18	98.61%	99.26%
2018/19	97.89%	99.39%
2019/20	97.92%	99.35%
2020/21	92.92%	97.44%
2021/22	95.7%	98.25%
Baseline Rank	Prior Year Rank	Current Rank
10	26	23



# **Housing Services**

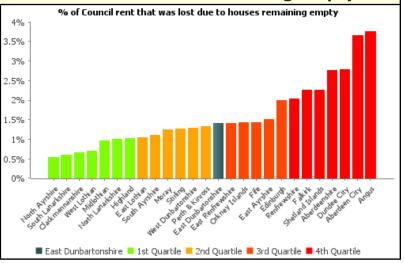
## Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year

Annual		
	Value	Scotland - Value
2016/17	9.76%	6.49%
2017/18	10.61%	6.75%
2018/19	10.52%	7.33%
2019/20	9.68%	7.31%
2020/21	12.08%	8.19%
2021/22	12.77%	8.67%
Baseline Rank	Prior Year Rank	Current Rank
15	25	24



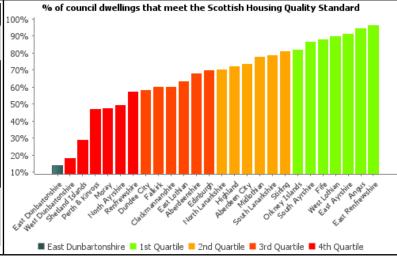
### % of Council rent that was lost due to houses remaining empty

Annual		
	Value	Scotland - Value
2016/17	1.38%	0.93%
2017/18	1.34%	0.89%
2018/19	0.98%	0.95%
2019/20	1.03%	1.07%
2020/21	2.15%	1.38%
2021/22	1.41%	1.63%
Baseline Rank	Prior Year Rank	Current Rank
2	21	14

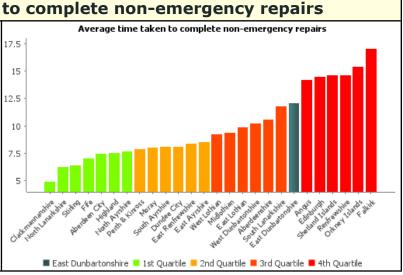


### % of council dwellings that meet the Scottish Housing Quality Standard

Annual		
	Value	Scotland - Value
2016/17	98.2%	93.63%
2017/18	96.88%	93.89%
2018/19	97.83%	94.32%
2019/20	95.07%	94.86%
2020/21	60.96%	90.26%
2021/22	13.86%	69.7%
Baseline Rank	Prior Year Rank	Current Rank
21	25	26



Average time taken			
Annual	Annual		
	Value	Scotland - Value	
2016/17	9.66	8.72	
2017/18	12.16	7.5	
2018/19	16.42	7.8	
2019/20	14.25	7.33	
2020/21	11.09	7.28	
2021/22	12.02	9.19	
Baseline Rank	Prior Year Rank	Current Rank	
24	18	20	



#### Percentage of council houses that are energy efficient % Annual Value Scotland -Value 2016/17 98.43% 96.62% 75.33% 97.15% 2017/18 2018/19 91.1% 97.49% 2019/20 85.03% 84.1% 2020/21 83.17% 86.35% 2021/22 81.7% 87.78% **Baseline Prior Year** Current Rank Rank Rank 21 **17 17**

